

Rideshare Review

A bimonthly publication from Capitol Rideshare

March/April 2024



Distribution of new Valley Metro Platinum cards begins in early May

Employees using transit must pick up their new cards from their agency travel reduction coordinator or designated rep by May 31

The Arizona Department of Administration staff is in the final weeks of the transition from the Platinum Pass transit card to the new Platinum card. The new Platinum cards are active on June 1, 2024, at which time the old Platinum Passes will be deactivated.

Distribution process: Agencies will need to send a courier to pick up the new cards from the GAO service window between 9:30 a.m. and 4:00 p.m. beginning on Monday, May 6, 2024; agencies should have their cards picked up no later than May 10, 2024. Capitol Rideshare staff will send a list of transit card holders to each agency so they can coordinate with employees the time to pick up their cards. Employees **MUST** sign for their new bus cards—this was the process for distributing new transit cards prior to 2020. Although staff made an exception during the pandemic when transit cards were mailed to employees, staff determined that the in-person process is best to ensure the transit cards are received by their intended recipients. Note: ADOA is replacing transit cards for employees who have used their Platinum Passes in the past 12 months. Employees who have not used their passes in more than a year will need to apply for a new card. Staff will notify all employees who are receiving a new card.

Deadline: Employees who regularly use transit must pick up their replacement cards by May 31 so they can begin using their new cards immediately when commuting via transit. All Platinum cards must be picked up no later than September 1. ADOA is asking agencies to cancel all cards that have not been picked up by September 1, 2024. **Agencies should NOT mail these replacement cards as employees must sign for these new transit cards. The new cards do not have an expiration date, making it more problematic if employees do not report missing cards.**



Contact:

Capitol Rideshare
100 N. 15th Ave.
Suite 301
Phoenix, AZ 85007
602.542.RIDE
RideshareHelp@azdoa.gov
CapitolRideshare.az.gov

Carpool parking permits renewal begins in May

All carpool program participants must renew their permits by June 30

Capitol Rideshare issues carpool parking permits to employees who carpool at least three times per week. Current permits expire June 30, 2024. The renewal process is being managed through Commuter Club powered by RideAmigos. Employees enrolled in Commuter Club who have a registered carpool permit number will receive renewal stickers from their agencies' travel reduction coordinators. If you do not have a valid record in RideAmigos, you will not be included on the renewal list.

Reminder: employees must carpool at least three times per week to participate in the state's carpool parking permit program. If you no longer need your permit, please return the permit via interoffice delivery to Capitol Rideshare, ADOA-HRD, 100 N. 15th Ave., Suite 301, Phoenix, AZ 85007.



Perfect weather for Bike-to-Work Day group ride

Sunny skies and cool temperatures provided a picture-perfect backdrop for the Bike-to-Work Day event on April 17, 2024, which brought out more than 200 registered participants for the group ride. Bicyclists began their journey from Steele Indian School Park to the Marvin Andrews Way Plaza by the Orpheum Theatre. More than a dozen state employees were among those who registered for the group ride, making them eligible for prize drawings. The annual Bike-to-Work Day and Valley Bike Month (April) promote cycling as an alternative mode of transportation to reduce air pollution and increase physical activity for participants.



Left: Valley Metro CEO Jessica Mefford-Miller (front) and Valley Metro Administrative Assistant JoAnna Bayless (rear) nearing the finish line with the Bike-to-Work Day group ride. Above: bicyclists gather at Steele Indian School Park to check in with registration staff and begin the Bike-to-Work Day group ride.

Photos courtesy of Valley Metro

Congratulations to our RideAmigos contest winners!

Capitol Rideshare launched the RideAmigos monthly contests in June 2020 and employees are logging trips, earning and redeeming points to enter contests for prizes! **Remember, remote work days count as alternate modes—so log those remote work days!** Below are lists of Commuter Club members who entered the contests and were randomly selected as gift card winners via the RideAmigos gamification module.

February winners	Agency	March winners	Agency
Judy Leung	Dept. of Economic Security	McKenna Baker	Dept. of Health Services
A. Fernandez-	Dept. of Transportation	Rose Contreras	Dept. of Economic Security
Nanci Sexton	Dept. of Child Safety	Mandi Bradley	Attorney General's Office
Diane Williams	Board of Nursing	Wendy Chapa	Dept. of Child Safety
Barbara Daw-Sanders	Dept. of Economic Security	Katherine Faso	Attorney General's Office
Elizabeth Beck	Dept. of Child Safety	Michele Miller	Dept. of Child Safety
Gary Glatting	Dept. of Administration	Wendy Walther	Corporation Commission
Fran Altmeier	Dept. of Health Services	Jessica LaPota	State Parks Board
Ed Pollack	Dept. of Economic Security	Jolene Teeters	Dept. of Administration
LaKeisha Lewis	Dept. of Corrections	Joshua Knapp	Dept. of Administration
Julie Stevens	AHCCCS	Alexis Fawley	Dept. of Public Safety
Trevor Cook	Court of Appeals	Katie DiTullio	Dept. of Education
Evie Williams	Dept. of Housing	Kerry Schleappe	Dept. of Administration
Tammy Seilheimer	Dept. of Economic Security	Diane Murphy	Dept. of Economic Security
Diane Murphy	Dept. of Economic Security	Jeffrey Law	Dept. of Revenue
Alexis Fawley	Dept. of Public Safety	Karen Eatherly	Dept. of Transportation
Alice Chow	Dept. of Health Services	Leslie Biava	Dept. of Administration
Vanessa Chavez	Dept. of Economic Security	Erik Busch	Dept. of Transportation
Daniela Pena	Dept. of Economic Security	Tiffany Sprague	Dept. of Game & Fish
Andrea Golfen	Dept. of Health Services	Donna Auguste	Dept. of Economic Security

Members of [Commuter Club](#) are eligible to join the fun and start redeeming their points for the chance to win a gift card! Here's how it works:

1. Log your alternate modes and collect your points.
2. Once you have at least 100 points, scroll to the bottom of your dashboard to your My Rewards section. Click on RideAmigos Sign Up and Trip Logging Points.
3. Under your points total, click on Show Details and Inventory.
4. The dashboard expands to show you the awards available to you and the points required to enter the drawing.
5. Click on the drawing you wish to enter. If you have the points available, you can redeem points for up to three entries. Example: If you have a point balance of 300 and each entry is 100 points, you can redeem the balance of your points for three drawing entries.

Start redeeming your points today—and if you haven't started logging your trips, get started! You can log previous trips up to 30 days! If you need help learning how to log trips, please visit the FAQs linked posted on [Capitol Rideshare's RideAmigos information page](#).

Coordinator's Corner

Transit card replacement: employees must pick up, sign for the new cards

The new Platinum cards will be available for agencies to send a courier to pick up from the GAO service window between 9:30 a.m. and 4:00 p.m. beginning on Monday, May 6, 2024; agencies should have their cards picked up no later than May 10, 2024. Staff will email agency coordinators a list of employees who will be receiving new Platinum cards. Capitol Rideshare will provide the one-page signature form (similar to the form used during the 2016 transit card renewal). Agencies will need to have their employees sign for their new bus cards; employees at large agencies should show ID when picking up their bus cards if they are not readily known to their travel reduction coordinator (or other person designated to distribute transit cards for their respective agencies). This is the renewal process that was used prior to the pandemic and ensures all cards are accounted for and delivered only to the employees. Please do NOT mail these transit cards; more than 100 transit cards went missing during the 2020 renewal.

Staff sending new Platinum Card application, parking permit renewal stickers

When preparing the transit cards for pickup, staff will include the redesigned Platinum card applications and the green 2025 carpool parking permit renewal stickers in the packages with the new transit cards. Staff will email a list of employees who will receive the carpool parking permit renewal stickers. If you need Capitol Rideshare brochures included in your package, please email RideshareHelp@azdoa.gov and request additional brochures.

Capitol Rideshare is administered by the Arizona Department of Administration Human Resources Division; it is funded by the Federal Highway Administration through the Maricopa Association of Governments and by the Arizona Department of Environmental Quality.

Editor: Mary Marshall

Reminders & Notes

Emergency Ride Home: peace of mind for Commuter Club members

Employees who use an alternate mode at least twice per week—carpool, transit, telework, compressed work week, electric vehicle, biking or walking—are eligible for free membership in the Commuter Club. The primary benefit of Commuter Club is to offer employees who use alternate modes of transportation an **emergency ride home (ERH)**, up to twice per fiscal year, for unexpected emergencies. For more information regarding the Emergency Ride Home Program, visit the [Commuter Club page online](#). **You must have a Lyft account to use this service.**

Ride-matching for carpool and vanpool

Employees seeking a carpool partner should create a profile on the [Capitol Rideshare RideAmigos](#) platform. To expand the potential number of carpool options or to find an open seat in an established vanpool, employees can create a profile on the Valley Metro [ShareTheRide.com](#) platform. These platforms will allow employees to seek and reach out to rideshare partners whose routes and schedules match their own. If an employee successfully finds an open seat on a vanpool, they should complete the vanpool subsidy application. Visit the [Capitol Rideshare vanpool webpage](#) for more information.

Valley Metro seeking local artists

Valley Metro is seeking local artists for upcoming Artsline Spotlight Artist. The artist, or team of artists, will be selected for the fall 2024 and spring 2025 seasons. **Applications are due by 5 p.m. on May 1.** For more information about the Artsline program, artists are encouraged to visit valleymetro.org/artsline.



**CAPITOL
RIDESHARE**

Ride smarter. Breathe easier.