

Rideshare Review

A bimonthly publication from Capitol Rideshare

July/August 2020



All Valley Metro transit cards are due for renewal

New Platinum Passes will be mailed to employees during September

Platinum Passes for State of Arizona employees all have a fixed four-year life cycle, regardless of when the employee signs up to receive a card. Current State of Arizona Platinum Passes expire Sept. 30, 2020.

Employees who have used their pass in the preceding 12 months will receive a new Platinum Pass in September. The new passes will be mailed to your home address, so

please be sure that your home address is current in HRIS. When staff begins sending the new cards in September, **if you have not used your pass since October 1, 2019, you will not receive a new pass.** You may apply for a new pass in October. The expiration date for the 2020 passes will be September 30, 2024. If you do not receive a new card by October 9, please check with your Personnel/HR Office to see if you were issued a new card.



Valley Metro service and information updates

Valley Metro reinstated select Express bus trips on the following routes: [Rt. 522 – South Tempe Express](#); [Rt. 531 – Mesa/Gilbert Express](#); [Rt. 533 – Mesa Express](#); [Rt. 535 – Northeast Mesa Express](#); [Rt. 541 – Chandler/Mesa Express](#); [Rt. 542 – Chandler Express](#); [Rt. 562 – Goodyear Express](#); [Rt. 563 – Avondale/Buckeye Express](#); [Rt. 571 – Surprise Express](#); [Rt. 573 – West Glendale Express](#); [Rt. 575 – North Glendale Express](#). Tempe Orbit circulators are running at pre-COVID service levels. Additional information is available at ValleyMetro.org.

Reminder: Valley Metro is [requiring all riders to wear face coverings](#) on all public transit services: bus, light rail, paratransit, Dial-a-Ride and vanpools. This includes on-board vehicles and at stops, stations and transit centers. Children under the age of two should not wear face coverings, as well as those with medical conditions preventing them from wearing masks.

For all service updates related to COVID-19, please visit valleymetro.org/COVID19

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RideAmigos contest winners chosen for June and July!

Capitol Rideshare launched the RideAmigos monthly contests in June, via an announcement in the May/June issue of Rideshare Review. Staff followed up with messages to Commuter Club members via RideAmigos messaging. Below are the users who were randomly selected via the RideAmigos gamification module.

Members of [Commuter Club](#) are eligible to join the fun and start redeeming their points for the chance to win a gift card! Here's how it works:

1. Log your alternate modes and collect your points.
2. Once you have at least 100 points, scroll to the bottom of your dashboard to your My Rewards section. Click on RideAmigos Sign Up and Trip Logging Points.
3. Under your points total, click on Show Details and Inventory.
4. The dashboard expands to show you the awards available to you and the points required to enter the drawing.
5. Click on the drawing you wish to enter. If you have the points available, you can redeem points for up to three entries. Example: If you have a points balance of 300 and each entry is 100 points, you can redeem the balance of your points for three drawing entries.

Start redeeming your points today—and if you haven't started logging your trips, get started! You can log previous trips up to 30 days! **If you need help learning how to log trips, please visit the FAQs linked on [Capitol Rideshare's RideAmigos information page](#).**

| June winners | Agency |
|-------------------|----------------------------|
| Katie DiTullio | Dept. of Education |
| Christy Garza | Dept. of Administration |
| Eleanore Pressey | Dept. of Economic Security |
| Nidhi Krishna | AHCCCS |
| Charmaine Vallado | Dept. of Child Safety |
| Alexa Kaumaya | AHCCCS |
| Pamela Foust | ASRS |
| Michelle Carella | Revenue |
| Doug Ulmer | Registrar of Contractors |
| Larria Carroll | Dept. of Economic Security |
| Dee Woodard | AHCCCS |
| Rekha Ganaji | Supreme Court |
| Margaret Hinchey | Corporation Commission |
| Eric Lewis | Dept. of Economic Security |
| Jessica Ament | AHCCCS |
| Ben Black | ADOT |
| Rosalind Ricks | Dept. of Economic Security |
| Samantha Maynard | Dept. of Economic Security |
| Tami Schuler | Dept. of Administration |
| Jessica Chernosky | Dept. of Public Safety |

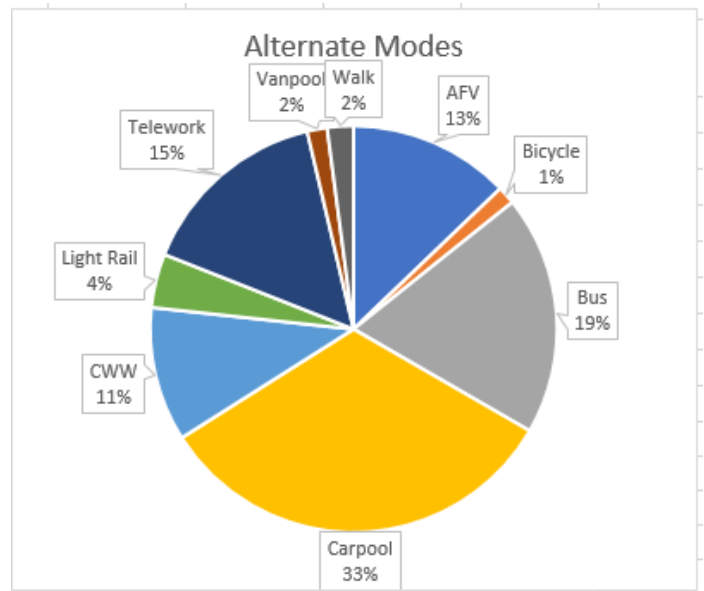
| July winners | Agency |
|---------------------------|----------------------------|
| Katie DiTullio | Dept. of Education |
| Dean Johnson | Governor's Office |
| Rand Rosenbaum | Supreme Court |
| Gary Schulte | Dept. of Economic Security |
| Brian Miele | Dept. of Economic Security |
| Jakob Trierweiler | Court of Appeals |
| Lucinda Feeley | Dept. of Health Services |
| James Tiffany | Dept. of Health Services |
| Daniel Lukose | ADOT |
| Erica Johnson | AHCCCS |
| Mary Hernandez-Navarrette | Dept. of Economic Security |
| Gary Glatting | Dept. of Administration |
| Emilie Steinhoff | Dept. of Administration |
| Mary Coyne | Registrar of Contractors |
| Ryan Edmondson | Dental Board |
| Alicia Floyd | Dept. of Health Services |
| Rachel Sanchez | Dept. of Child Safety |
| Lisa Dull | Dept. of Economic Security |
| Shiela McCurdy | ADOT |
| Mary Cimaglio | Lottery Commission |

2020 Annual Travel Reduction Survey results online

More than 17,000 state employees (77%) working in Maricopa County completed the annual Travel Reduction Survey for fiscal year 2020. Once the surveys are complete, Capitol Rideshare staff packages the anonymous data and sends it to Maricopa County Air Quality Department (MCAQD) for analysis. The MCAQD sorts the data by site, then determines the single occupancy vehicle (SOV) trips and the single occupancy vehicle miles traveled (SOVMT) rates based on the information employees provided about their commutes. MCAQD then provides Capitol Rideshare with the analysis to determine whether the sites have met the goal of 60 percent SOV and SOVMT rates. The state's overall 2020 SOV rate was 73.7 percent (the same as the rate in 2019) and the state's overall 2018 SOVMT rate was 70.8 percent (up slightly from 69.2 percent in 2019).

Capitol Rideshare sorts the survey data by agency and creates scorecards for each agency with 10 or more employees. The scorecards provide a visualization of the data as reported by employees on the survey. The report cards have historical data that allows the agency to compare results year-over-year. The 2020 scorecards are posted to the Capitol Rideshare website on the [2020 survey results](#) page.

Congratulations to employees at the following agencies that had an SOV rate lower than 60 percent: Accountancy Board • AHCCCS • Arizona State Retirement System (ASRS) • Board of Nursing • Cosmetology Board • Board of Nursing • Board of Technical Registration • Court of Appeals • Medical Board • Dept. of Education (Capitol Complex site) • Dept. of Revenue • Treasurer's Office • Supreme Court.



The chart above indicates the breakdown of alternate modes that employees reported using in the 2020 Travel Reduction Survey

Emergency Ride Home: Register now for Commuter Club Powered by RideAmigos to receive this benefit—don't wait for an emergency!

Though many state employees are teleworking, thousands of employees continue to commute to the office. This includes employees who carpool and use transit. Employees who use an alternate mode at least twice per week—carpool, transit, telework, compressed work week, electric vehicle, biking or walking—are eligible for free membership in Commuter Club. The primary benefit of Commuter Club is to offer employees who use alternate modes of transportation a free emergency ride home (ERH), up to twice per fiscal year, for unexpected emergencies. Examples of qualifying emergencies include medical emergency, family emergency or the commuter's carpool driver unexpectedly left early. ERH will return the employee to their car or their home. Please note: you must have a Lyft account to self-dispatch the ERH; Capitol Rideshare provides a voucher credit to pay for up to \$50 for an emergency ride (this will not cover a driver tip). For more information regarding the Commuter Club and Emergency Ride Home Program, please visit the [Commuter Club page](#) on the Capitol Rideshare website. All members will have two rides available on July 1.

Have a Commuter Club account and want to know how to use this service? Follow the [link to watch a quick tutorial video](#) for self dispatching an emergency ride home. Lyft has information and resources available online regarding its [Health Safety Program](#) for drivers and riders, including a [rider video](#).

Coordinator's Corner

Reminder: TRP plans due Aug. 28

The 2020 annual Travel Reduction Survey results are posted; [agency TRP plans](#) are due June 30 (unless you submitted a plan last year). The Maricopa County Air Quality Department (MCAQD) analysts have completed their review of the data. For agencies with 10 or more employees, staff has generated reports cards that detail the reported participation in travel reduction programs and alternate mode use. The survey results ([report cards](#)) are posted online. Each agency that did not reach 60 percent or less on the SOV rate is required to have an agency travel reduction plan; Capitol Rideshare provides a template for the plan online. Agencies in the Capitol Mall area with fewer than 10 employees will be included in Capitol Rideshare's master plan and will not need to submit an individual plan. All agency coordinators should have received an email from Capitol Rideshare regarding the individual agency travel reduction plan. If you have questions, please email RideshareHelp@azdoa.gov.

Please ensure employees use the HRIS 110 code for telework

Employees who are teleworking should code each telework day with the HRIS telework code 110. A new telework code has been added per the State of Arizona Accounting Manual (SAAM) to capture expenditures related to COVID-19, including [new payroll codes](#) for hours spent on COVID-19 work. For employee time spent working on COVID-19 related tasks while teleworking, that HRIS payroll code is 110C. **In the month of May, nearly 13,000 state employees recorded teleworking at least one day per pay period.**

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Editor: Mary Marshall

Reminders & Notes

Carpool parking permit renewal is delayed and new permits are suspended

Because of the COVID-19 restrictions, Capitol Rideshare is delaying carpool parking permit renewal for 90 days. Capitol Rideshare has asked agency travel reduction coordinators to work with their facilities maintenance teams to suspend parking permit enforcement of expired stickers through September 30 (employees must display the expired placard to use designated carpool parking). This will allow additional time for processing renewals and delivering the 2021 permit stickers to agency travel reduction coordinators for distribution to employees who are seeking to renew their permits.

Likewise, Capitol Rideshare has suspended issuing new parking permits. Staff hopes to resume issuing permits by September.

Phoenix Bus Rapid Transit Survey

Bus Rapid Transit, or BRT, is a high capacity bus service that provides a fast, reliable, and convenient transit experience...and this new transit option is coming to Phoenix! BRT, approved by Phoenix voters in 2015, is being developed now and the City of Phoenix needs your input on where to add BRT. Please complete the brief [survey](#) to provide feedback on this new option.

New app, Construct VM, now available

As construction begins on the five-mile South Central Extension connecting South Phoenix to the regional light rail system, [Valley Metro is launching a new smartphone app](#). Available in English and Spanish, Construct VM will notify users about current and upcoming construction; the informative app can be downloaded on iOS or Android devices.



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Ride smarter. Breathe easier.