

# Rideshare Review

A bimonthly publication from Capitol Rideshare

July/August 2022



## Travel Reduction Survey: what you had to say

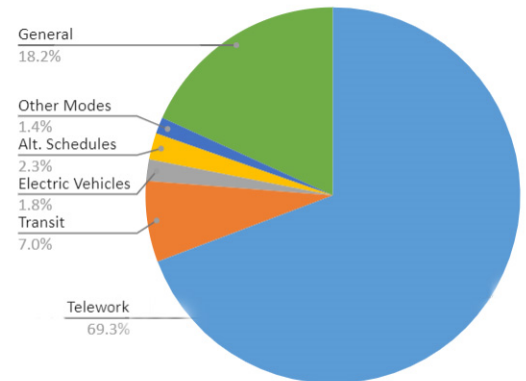
### *Survey comments showed strong support for state's remote work program*

The annual Travel Reduction Survey provides employees with an opportunity to share their thoughts or concerns with Capitol Rideshare. This year, staff reviewed almost 2,000 employee comments, a notable increase compared to past surveys. These responses give insight to the challenges employees are facing regarding alternative modes of travel, as well as ideas on how we can help. Almost 1,500 comments referenced remote work (telework): 73% of remote work comments were positive, 26% were neutral, and 1% were not supportive. More than 200 employees stated that they would want to begin remote working or increase their number of remote work days, and many mentioned that the ability to work remotely is a factor in their decision of employment. The 2022 survey found that remote work remains the leading alternative commute mode and the primary factor in agencies meeting the single occupancy vehicle (SOV) commute rate of 60% or less.

Many employees mentioned the following benefits of remote work:

- Saving money on gas, daycare costs, and vehicle maintenance costs
- Increased personal time
- Less stress relating to traffic
- Increased job satisfaction and productivity
- Increased work/life balance and quality of life.

Survey Comment Topics



The remaining 500 responses concerned other travel reduction strategies, challenges, survey critiques, and general comments. This chart provides a breakdown of the responses we received. The "General" category encapsulates responses regarding the challenges employees face in considering alternate commutes, such as needing to drive their children to and from school. This category also includes employees who chose to clarify some of their survey responses. In each category, we received valuable insight on how to improve commute strategies. The following list describes the most common suggestions we received:

- Increased visibility and availability of carpools
- 100% transit subsidies
- Increased number of charging stations for electric vehicles at state agencies
- Accommodations for biking such as showers and secure bike parking
- Consideration of alternate schedules or a compressed work week.

Capitol Rideshare staff is working to increase visibility of different commute options and address the above concerns. Updates and information are available through the newsletter as well as each agency's travel reduction coordinator. Likewise, all current program information is available at [CapitolRideshare.AZ.gov](https://www.CapitolRideshare.AZ.gov).

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## Survey comments that caught our attention!

Some of our colleagues working in state government definitely have a sense of humor and decided to share that with us! As such, we are sharing them with you, Rideshare Review readers!

To answer a comment we see each year, “*nobody reads these*”: Yes, yes we do! And some of these comments elicit empathy, such as “Gas is ridiculous.” It sure is, and that’s why we try to assist state employees with lower cost, lower-polluting alternatives such as transit, carpooling, remote work and vanpooling!

Here are the most humorous comments our survey respondents shared this year:

- “Send tacos.”
- “Was it the very nature of the Vikings' ingenuity and ability to venture to distant lands and plunder their wealth that caused their demise?”
- “Can future drawings include an electric or hybrid car? If so, please pull my name :-)”
- “My alternate mode of choice would be to commute by horseback. There is no active hitching post at the Capitol.”

## FY2022 Travel Reduction Survey results available online

Nearly 18,000 state employees (81%) working in Maricopa County completed the annual Travel Reduction Survey for fiscal year 2022. Once the surveys are complete, Capitol Rideshare staff sorts the data by agency, then determines the single occupancy vehicle (SOV) trips and the single occupancy vehicle miles traveled (SOVMT) rates based on the information employees provided about their commutes. Capitol Rideshare staff then determines whether the agencies have met the goal of SOV and SOVMT rates being no more than 60 percent per [state statute](#). The state’s overall 2022 SOV rate was 51 percent and the state’s overall 2022 SOVMT rate was 51 percent (statewide rates exceeded 70 percent prior to 2020). These results were driven by large-scale adoption of remote work. Capitol Rideshare creates scorecards for each agency with more than 10 employees. The scorecards provide a visualization of the data as reported by employees on the survey. The report cards have historical data that allows the agency to compare results year-over-year. The 2022 scorecards are posted to the Capitol Rideshare website on the [2022 survey results page](#). More than half of these agencies met the goal!

## Ever considered taking transit? Now is the time to sign up for the Platinum Pass, fully subsidized through November 30, 2022

Capitol Rideshare launched a pilot program offering a fully subsidized Platinum Pass to state employees for six months, beginning on June 1, 2022, subject to the ongoing availability of funding. During the pilot program, Capitol Rideshare staff will analyze the ridership data and associated costs to determine if there is funding available to continue the fully subsidized program through the end of fiscal year 2023. Staff will keep employees up-to-date regarding any plans to extend the program and will notify employees prior to the pilot program conclusion, currently scheduled for November 30, 2022. When the pilot ends, the cost-sharing model is likely to resume. Previously, the state’s Platinum Pass program provided a 50% subsidy and employees’ half was paid via a payroll deduction, usually the second pay period of the month.



### How to sign up for the Platinum Pass

To sign up for the Platinum Pass program, please visit the [Capitol Rideshare website](#) to learn more about the program and download the application (applications should be returned to the employee’s human resources contact for processing; Capitol Rideshare staff cannot process Platinum Pass applications). Please allow two weeks to receive the card, which is mailed to the employee’s home address.

# Congratulations to our RideAmigos contest winners!

Capitol Rideshare launched the RideAmigos monthly contests in June 2020 and employees are logging trips, earning points and redeeming the points to enter contests to win prizes! **Remember, remote work days count as alternate modes—so log those remote work days!** Below are lists of Commuter Club members who entered the contests and were randomly selected as winners via the RideAmigos gamification module.

Members of [Commuter Club](#) are eligible to join the fun and start redeeming their points for the chance to win a gift card! Here's how it works:

1. Log your alternate modes and collect your points.
2. Once you have at least 100 points, scroll to the bottom of your dashboard to your My Rewards section. Click on RideAmigos Sign Up and Trip Logging Points.
3. Under your points total, click on Show Details and Inventory.
4. The dashboard expands to show you the awards available to you and the points required to enter the drawing.
5. Click on the drawing you wish to enter. If you have the points available, you can redeem points for up to three entries. Example: If you have a points balance of 300 and each entry is 100 points, you can redeem the balance of your points for three drawing entries.

Start redeeming your points today—and if you haven't started logging your trips, get started! You can log previous trips up to 30 days! If you need help learning how to log trips, please visit the FAQs linked posted on [Capitol Rideshare's RideAmigos information page](#).

June winners	Agency	July winners	Agency
Zachary Harris	Governor's Office	Linda Hogan	Dept. of Transportation
Sherita Teachey	Comm. for Deaf & Hard of Hearing	Diane Williams	Board of Nursing
Karen Eatherly	Dept. of Transportation	Cheryl Schnell	Dept. of Administration
Margaret Hinchey	Corporation Commission	Leslie Biava	Dept. of Administration
Jennifer Widlowski	Dept. of Environmental Quality	Mary Cimaglio	Lottery Commission
Judy Leung	Dept. of Economic Security	Mark Welsh	AHCCCS
Cesar Perez	Dept. of Health Services	Erich Busch	Dept. of Transportation
Maria Morales	Dept. of Economic Security	Katie DiTullio	Dept. of Education
Erin Bennett	Attorney General's Office	Jennifer Zorger	Dept. of Education
Danyelle Harris	Dept. of Transportation	Shirley Holm	Dept. of Child Safety
Brenda Vanderwerp	Dept. of Education	Marcus Antonna	Dept. of Child Safety
Julie Stevens	AHCCCS	Dee Woodard	AHCCCS
Julia Davis	Dept. of Child safety	Joseph Monroe	Attorney General's Office
Rajesh Das	Supreme Court	Maria Morales	Dept. of Economic Security
Naomi Moreno	Dept. of Revenue	LaKeisha Lewis	Dept. of Administration
Gerardo Rodriguez	Corporation Commission	Vance Parisot	Corporation Commission
Matthew Hernandez	Dept. of Economic Security	Jeffrey Law	Dept. of Revenue
Selianna Robles	Senate	Eric Lee	Dept. of Administration
Samantha Goldstein	Dept. of Economic Security	Rosalind Ricks	Dept. of Economic Security
Kirk Kirchner	Game & Fish	Mandi Bradley	Dept. of Revenue

## Coordinator's Corner

### Don't forget to send the FY23 agency Travel Reduction Plans

If you were contacted by staff to complete an FY 23 agency travel reduction program (TRP) plan, be sure to email to [RideshareHelp@azdoa.gov](mailto:RideshareHelp@azdoa.gov) by Aug. 30. Detailed plan information is included on the [Coordinator's page](#) of the Capitol Rideshare website.

### Do not cancel Platinum Pass cards when employees transfer agencies

Employees who use the Platinum Pass should take their Platinum Passes with them when they transfer agencies. Please do not cancel a Platinum Pass if the employees are transferring to another state agency unless an employee requests it. The transit passes will transfer with them to their new agencies. If the employee's pass is canceled and he/she must apply for a new pass, Capitol Rideshare will be billed for two passes. Please refer to ADOA's [HRIS training resources webpage](#) for related information or contact Central Payroll if you have any questions.

### Please ensure employees use the HRIS 110 code for telework

Employees who are working remotely should code each remote work day with the HRIS telework code 110. Staff use the payroll codes to determine the number and percentages of employees who work remotely each month. Remember, remote work is a travel reduction option and agencies that implement remote work are supporting efforts to reduce the number of employees who drive alone to work. In the month of July, more than 12,000 state employees recorded working remotely at least one day per pay period.

Capitol Rideshare is administered by the Arizona Department of Administration Human Resources Division; it is funded by the Federal Highway Administration through the Maricopa Association of Governments and by the Arizona Department of Environmental Quality.

Editor: Mary Marshall

## Reminders & Notes

### Carpoolers: please be sure to display your carpool parking permit

Now that the FY23 Capitol Rideshare parking permit renewal has concluded, please remember to display your parking permit! Only vehicles with current Capitol Rideshare parking permits may park in the designated Capitol Rideshare carpool parking spaces. Capitol Rideshare sent the renewal stickers to each agency coordinator to distribute to their permit holders. Please contact your agency travel reduction coordinator for a sticker or email [RideshareHelp@azdoa.gov](mailto:RideshareHelp@azdoa.gov).

### Emergency Ride Home: Enroll now in Commuter Club for this benefit

Employees who use an alternate mode at least twice per week—carpool, transit, telework, compressed work week, electric vehicle, biking or walking—are eligible for free membership in Commuter Club. This includes an emergency ride home (ERH) from work, up to twice per fiscal year, for unexpected emergencies. Please note: you must have a Lyft account to self-dispatch the ERH; Capitol Rideshare provides a Lyft voucher credit to pay for up to \$50 for an emergency ride. Visit the [Commuter Club page](#) to learn more.

### Valley Metro's Cool Transit Stuff third grade art contest

Calling all third graders! It's time to enter the Cool Transit Stuff art contest with your best design for a chance to win a fantastic prize package. Help us thank all transit heroes by celebrating transit workers and passengers with your drawings of them in action. For more information, please visit the [Valley Metro website](#). **Deadline: be sure to enter by Friday, October 7, 2022.**



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*Ride smarter. Breathe easier.*